



Community Care Facilities

Licensing Officers of BC

CCFLOBC Newsletter: Spring 2017 edition

A message from our President



This CCFLOBC Spring Newsletter is brought to you by May Showers and new members! Happy Spring time everyone!

Please make sure to check out page 2 for the results of our 2017/2018 membership drive. I would like to say thank you to the Regional Representatives and to the Communication Development and

Professional Development Committee for their hard work on this year's membership drive. We also have a short online survey (see the link on page 5) so that CCFLO can gather information regarding licensing officer caseloads. There is a quick turnaround for the survey and we appreciate you taking the time to respond.

The CCFLO Executive has been in full-swing planning mode since January, and we thought we would take this opportunity to highlight some things you can expect to see in the upcoming 2017/2018 year. The Executive is excited to share that we are in discussion with a contractor to re-establish a CCFLOBC website which will enable the Executive and the members to be more connected to the Association and to each other. This endeavour is part of our commitment to provide additional value for your membership, aside from the semi-annual conferences. In addition, the Executive is exploring the possibility of offering monthly conference calls or webinars which would focus on topics of discussion relevant to the field of Licensing; as well as, starting some discussions around the planning of our next AGM and future Symposium. We will be sure to keep our membership apprised of the progress the Executive makes as we move forward.

Until then, we welcome all new and returning members of CCFLOBC and we look forward to working for and with you this upcoming year! If you have any questions or concerns, please feel free to contact your Regional Representative.

Nicole Byrne

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The 2017/2018 Membership Drive

The 2017-2018 Membership Drive is over and we have some celebrating to do!



Early Bird Winner

Congratulations to Lisa Rice from Northern Health Authority, the winner of the early bird draw. Lisa wins a \$10 Starbucks gift card.



Lisa Rice receiving her Starbucks gift card from her NHA regional rep, Kathy Basaraba



Health Authority winning team

Congratulations to Vancouver Coastal Health Authority for winning this year's membership drive – they have earned bragging rights for the next 12 months!

How did we do?

Each Health Authority deserves a round of applause. Here are the numbers from the Membership Drive which ran from February 15th to March 30th.

2017/2018 campaign

	Fraser Health (FHA)	Interior Health (IHA)	Northern Health (NHA)	Vancouver Coastal (VCHA)	Vancouver Island (VIHA)
Number of members	6	7	6	14	2
Percentage of LO team	13% (6 of a possible 46 members)	30% (7 of a possible 23 members)	46% (6 of a possible 13 members)	48% (14 of a possible 29 members)	7% (2 of a possible 29 members)

How does that compare to last year?

Last year the Spring Symposium was a huge draw and as a result our membership numbers were higher.

2016/2017 campaign

	Fraser Health (FHA)	Interior Health (IHA)	Northern Health (NHA)	Vancouver Coastal (VCHA)	Vancouver Island (VIHA)
Number of members	26	8	13	19	9
Percentage of LO team	57% (26 of a possible 46 members)	40% (8 of a possible 20 members)	100% (13 of a possible 13 members)	66% (19 of a possible 29 members)	31% (9 of a possible 29 members)

Each year is a new opportunity to share the benefits of membership with our Licensing Officers. Your continued support is vital to the sustainability of CCLFO - our main income is from your membership fees rather than from government funding, and we thank you for being part of our current journey.

Rika's Story: Celebrating 37 years in Licensing

By Louise Oliphant



In March 2017, Rika Lange retired from the VCHA Licensing Program after 37 years of continuous service. Before she left, Rika graciously agreed to be interviewed for this Newsletter.

When Rika first began work as a Child Care Licensing Officer in December 1979, she was one of only two LO's for all of Vancouver. She was responsible for all the child care facilities west of Cambie Street, and her Public Health Nurse colleague Elaine was assigned everything east of Cambie Street. In those early years, there was little formal training and much was learned through on the job training. Inspection notes were hand-written and later transcribed by Health Unit clerical staff into the running record of the facility file. If concerns were identified, a follow-up letter was sent to the Licensee.

Some of Rika's memorable moments included: accidentally knocking on the wrong door in an apartment complex and re-discovering an elusive, frequently illegal operator with too many children in her care; and, another time being threatened by the husband of an illegal operator and returning with police assistance. She recalled various opportunities of working with Guy McDannold (Staples, McDannold, & Stewart) and highlighted how he consistently modelled genuine respect and compassion for Licensing staff and Licensees.

Rika indicated she was particularly proud of her achievements with VCHA colleagues in two areas. First, in promoting the development of safe, challenging outdoor play spaces and conducting related presentations to BCACCS, ECEBC, and CCFLOBC conferences. Second, with her involvement in the 2011/12 Pilot Project on CCLR Schedule G where home-based and centre-based pilot sites were encouraged to demonstrate how they were meeting the intent of Schedule G, and how these participating Licensees became more confident and enthusiastic about delivering enriched programming to children.

When asked about her retirement plans, Rika explained how she considers it her opportunity for 'rewirement' – as a time for doing more of what she loves: more yoga, more teaching, more volunteering, more travel, and more gardening.

In her closing comments, Rika offered her insights on the importance of Licensing and how the partnerships that are created with Licensees and community stakeholders collectively contribute to creating safe, healthy environments for all vulnerable persons in care.

CCFLOBC congratulates Rika on her dedication to a public service career spanning nearly four decades, and wishes her all the best in her 'rewirement' phase.

The Advanced Specialty Certificate in Community Care Licensing



Hello CCLFO BC Members, my name is Ben Coulas and I am the program manager for the Advanced Speciality Certificate in Community Care Licensing offered at the Justice Institute of British Columbia.

We have many current licensing officers who are taking courses in our program for professional development, skills upgrading, and continued learning. These courses also provide a great opportunity to connect and network with current and future licensing offices across the province. You can take up to three individual courses without being registered in the program (please contact me if you are interested). These courses are offered 100% online and you will spend between 4 and 8 hours each week completing the discussions and assignments.

The Fall term starts September 11th and runs for 12 weeks. The registration deadline is July 23rd, 2017 at 3:00 pm but please let me know if you are interested any time prior to the start of classes and I can check to see if we still have space. If you are a current student and wish to register, please contact the JIBC registration office at 604.528.5590 or toll-free at 1.877.528.5591.

CLO-3300 Administrative Law (Prerequisites: None)

<https://catalogue.jibc.ca/Lists/Courses/CustomDispForm.aspx?ID=975&InitialTabId=Ribbon.Read>

CLO-3301 Vulnerable Populations in Licensed Care Facilities (Prerequisites: CLO-3300)

<https://catalogue.jibc.ca/Lists/Courses/CustomDispForm.aspx?ID=982&InitialTabId=Ribbon.Read>

CLO-3302 Ethics in Licensing Practice (Prerequisites: CLO-3300)

<https://catalogue.jibc.ca/Lists/Courses/CustomDispForm.aspx?ID=983&InitialTabId=Ribbon.Read>

Thank you and please do not hesitate to contact me if you have any questions.

Best regards, Ben Coulas, M.Ed.

Highlights from our Health Authorities

Fraser Health:

Fraser Health Authority would like to share with CCFLOBC the following resources from our web site

www.fraserhealth.ca/childcare/

Interior Health:

Interior Health Licensing is engaging in a collaborative project with the Drinking Water and Environmental Health programs to have all child care facility's drinking water tested for lead levels. This initiative will begin June 1, 2017 with a goal to have all facilities tested by October 31, 2017.

CCFLO Committee Update

At the 2016 AGM a motion to update the Constitution and Bylaws to allow for the creation of two sub-committees, the Communications Team and the Professional Development Team, was approved. In October 2016 these teams were established to help us achieve our goals as we move forward. Two Regional Representatives head up each team and are supported by the other Regional Reps and the CCFLO Executive. The teams meet via conference call each month and report back to the Executive where their updates are included in the monthly meeting minutes.

The Communications Team, headed by Kathy Basaraba (NHA) and Gillian Wilke (VCHA) are co-administrators of the CCFLO Facebook page and any social media platforms used by the executive, are co-administrators of the CCFLOBC e-mail account, produce and distribute all newsletters and communications to the regional representatives and community partners, field media enquiries, and vet information or requests through the executive.

The Professional Development Team, headed by Louise Oliphant (VIHA) and Marisa Munday (IHA) are co-administrators of the CCFLO Facebook page and any social media platforms used by the executive, coordinate Symposiums (and any sub-committees related to the planning of the event), and actively seek out and coordinate professional development opportunities.

CCFLO Online Caseload Survey

In light of recent funding announcements for increased child care spaces and mental health facilities, as well as the ongoing need for more residential care facilities, CCFLOBC would like to gather non identifying information regarding licensing officer caseloads. Below is a link to a short five-question survey which will provide CCFLO with important information. The specific survey information will not be shared outside of the CCFLO Executive, however, CCFLOBC may use summary data for research or advocacy purposes. Thank you for participating.



The survey link is <https://www.surveymonkey.com/r/RVBDQYX>
Survey deadline is June 15th, 2017

Your current CCFLOBC Executive



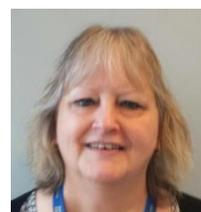
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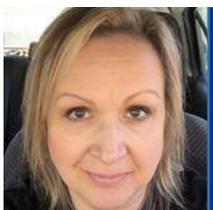
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Contact us

Do you have a question about CCFLO or have feedback for the Executive? You can contact your Regional Rep at the email listed above, or contact CCFLOBC at CCFLOBC@gmail.com
We would love to hear from you!